

May 17th, 2017

Dear Tom,

I wanted to sit down and take the time to tell you how much my family and I appreciated what you did for my mother and my family. It's times like these where it is so important to have people like you and your staff, who by all means went the extra mile, above and beyond the call of duty to see that our mother was prepared properly and laid to rest in a most dignified and caring way. It was a sad time for all of us, and still is.

It was a pleasure working with you and your staff to ensure that everything went smoothly. Everyone thought that the service was beautiful, and that in her final destination, my mother was laid to rest with dignity.

Thank you for the kindness and caring consideration that you had for my husband. I cannot express how much that meant to me. You even followed up with me to see how he was doing. My husband and I cannot express the appreciation and gratitude that we feel for this, words simply cannot express.

Sincerely,

A handwritten signature in blue ink that reads "Christine Halsey". The signature is written in a cursive style with a large, sweeping flourish at the end.

Christine Halsey